Welcome to Exeter Hospital Emergency Department

Our goal is to provide you with the highest quality care as efficiently as possible. To meet that goal, Exeter Hospital is pleased to partner with Emergency Medical Physicians (EMP), a team of board certified emergency medicine physicians who work with our specially trained physician assistants and nurses. EMP brings a wealth of experience in emergency department care and efficiency.

We understand that patients are often anxious during an Emergency Department visit. Please feel free to ask your health care providers any questions you may have about your condition or treatment.

Exeter Hospital Emergency Department Now Offers PhysicianFirst

Our new PhysicianFirst triage process, introduced by EMP for peak volume times, means that you are evaluated by a physician when you first come into the Emergency Department (ED). The physician, along with a paramedic and a nurse, make a rapid assessment of your needs while you are being checked in. They can then order blood tests and medications, start an IV, and determine the next steps before you are even brought back to an ED patient room. This new process ensures you receive care sooner and decreases wait times.

What Happens After Triage?
After you have been assessed, you could be discharged to go home, brought to Fast Track, or brought to a room in the main ED.

What is Fast Track?
Fast Track is available for patients seven days a week from 11:00 a.m. to 9:00 p.m. for minor emergency care. All patients will be triaged as they check in to the ED. Patients with less serious symptoms will be seen in the Fast Track area so they can be seen sooner. Patients in Fast Track have access to the full ED and hospital services should their condition worsen.

When Will I Go to a Room?
Patients are assigned ED rooms based on the severity of their illness or injury. More critical patients are seen first, whether they walk in or arrive by ambulance. Triage helps to determine each patient’s need.

What Happens Next?
In the ED room, you may have tests such as blood work or X-Rays. You will then be treated by the physicians, physician assistants and nurses. Depending on your condition, you will be discharged or admitted to a room in the hospital for further testing or care.

Being Discharged
When you are discharged, you will be given instructions for any follow up care that is needed. Be sure to ask any final questions you may have. It is important to follow up with your primary care provider as directed. If you don’t have a primary care provider, please call our Information & Referral Center at 603-580-6668 and our staff will help you find a provider who meets your personal needs.

Your Feedback is Important
Most patients will be sent a survey about your care after you return home. We take your feedback seriously, so please take a moment to fill out the survey. If you have a specific praise or concern, call our patient relations coordinator at 603-580-6913.