

## FAQ: Uploading Your "Health Summary" from Exeter Hospital's Patient Portal to a Third-Party's Application/Website

1. What do you mean by "Third-Party Application/Website"?

Answer: Various applications (such as a smartphone application) and websites that are not owned, operated, or affiliated with Exeter Hospital are available for patients to store their health information. These third-party applications and websites may give you the opportunity to consolidate and store health information, including summaries from multiple patient portals, into one central location and share such information with health care providers and facilities.

2. What application/websites can I use to upload and store my health summary from Exeter Hospital's Patient Portal?

Answer: We have tested and confirmed the ability of MyLinks, CareEvolution (myFHR), and 1upHealth to retrieve a health summary from Exeter Hospital's Patient Portal. If there is a different application or website you would like to use, you can submit a request to use this other application/website to [ehpatientportal@ehr.org](mailto:ehpatientportal@ehr.org) and we will review the application's or website's compatibility with the Patient Portal. However, we cannot guarantee that other third-party applications or websites will be able to upload a health summary from Exeter Hospital's Patient Portal. Keep in mind that Exeter Hospital is not affiliated or associated with any of these third-party applications/websites and disclaims any liability for your selection and use of one of them. You are responsible for selecting and vetting any third-party application/website.

3. Who can help me if I'm having issues with a third-party's application or website?

Answer: Because Exeter Hospital is not affiliated or associated with any third party's application or website, we are not in a position to troubleshoot any issues you might have with that application or website. Consequently, you will need to work directly with the application/website to troubleshoot your issues.

4. What responsibility does Exeter Hospital have with respect to my use of a third-party application or website?

Answer: Exeter Hospital is only responsible for the operation of our Patient Portal and the information available on it. Once you give a third-party's application or website your username and password to access your account within Exeter Hospital's Patient Portal, Exeter Hospital cannot safeguard the privacy or security of your health summary

after that summary is uploaded to the application or website. The owner/operator of any third-party application/website that you chose to use is solely responsible for safeguarding the privacy and security of any health information you upload to that application/website. If your health summary is updated after you upload it from Exeter Hospital's Patient Portal, you are responsible for uploading that updated health summary so that the application/website has your current health information.