

## **Visitation Policies and Shared Commitments**

Welcome to Exeter Hospital. This document provides important information regarding our visitation policies that are consistent with the most current CDC/OSHA guidance. We thank you for partnering with us to make sure your visit is safe for you, our patients and the staff.

- Visitors are allowed without restriction, however, at times patient care units and/or patients may have a circumstance that may restrict visitation. If that is the case with your visit, the staff will assist you with delaying the physical visit and offer alternative electronic methods for communication, such as Skype, FaceTime, WhatsApp. or Messenger.
- Visiting Hours: With the exception of the Emergency Department, are from 10:00 a.m. to 8:00 p.m.
- Within the Emergency Department, visiting hours are not restricted except by clinical and public health constraints.
- For patients receiving palliative care, they (or their support persons, where appropriate) shall be informed of their right to receive visitors 24-hours a day subject to any clinically necessary or reasonable restrictions or limitations.
- Visitation After 8:00 p.m.: After 8:00 p.m., in order for a visitor to gain access to a patient care area, a visitor must report to the Emergency Department (ED), where staff shall enlist the assistance of a Security Officer in obtaining authorization for the visitor to visit a patient
- In compassionate care situations, including, but not limited, to end-of-life-situations, decisions about visitation shall be made collaboratively with the healthcare team, patient and loved ones, as appropriate, on a case-by-case basis.

### **Shared Commitments to ensure the health and safety of everyone**

We will:

- Wash our hands
- Ensure that our facilities and equipment are clean and safe for everyone

You will:

- Not visit if not feeling well and provide accurate information about your health and compliance with CDC COVID-19 recommendations
- Wash/Sanitize your hands on arrival and when entering and leaving a patient room or public restroom
- Follow the requests and guidance of staff in all situations